



615 NORTH STREET  
CALDWELL, OHIO 43724  
PHONE (740) 732-2388  
FAX (740) 732-2389

# News Release

## Winter Crisis Program

Authorized by: Gary W. Ricer, Executive Director *Nov 10 2024*  
Contact: Rebecca Copley, CSBG/Heap Director

The Ohio Department of Development and GMN Tri-County CAC, Inc. will help income eligible Ohioans stay warm during the cold winter months. The Home Energy Assistance Winter Crisis Program provides with assistance on the main heating source and /or the secondary heating source (electric) to include heating system repair to homeowners from November 1, 2024 to March 31, 2025.

Eligible households can receive a one-time assistance with new service, transfer of service, to restore service and/or assist with a disconnect notice. Eligible households utilize bulk fuel as their main heat source may receive a delivery of fuel if the households bulk fuel tank contains 25% or less of fuel supply or less than a 10-day supply for wood or coal. Homeowners may be eligible for repair to the heating system. This year appointments have option of in person at GMN Tri-County CAC, Inc. or over the phone. To schedule an appointment, call 740-955-8001. Please do not end the call until you receive a confirmation number. You may also go to <https://app.capappointments.com>.

PLEASE NOTE: Locked drop boxes are available at the local HEAP office. Please arrange to drop off documentation to your local HEAP office drop box prior to your appointment. If you have a scheduled phone appointment and your documentation is not received prior to your appointment, the appointment will be cancelled and you will be asked to reschedule. All copies of required documentation need to be put in an envelope with your name and a good working phone number. For phone appointments, this number will be where you can be reached at time of appointment. A list of all required documents is available when you call to schedule your appointment. If claiming disability, the following documentation is acceptable as proof of disability: a doctor's statement or income received because of disability (SSDI, SSI, VA Pension, VA Disability, Workers' Compensation, etc.) Press the option to hear the list. If you choose a phone appointment, staff will contact you at the time of your appointment to conduct the phone interview.

The Guernsey County HEAP office is located at 185 South 2<sup>nd</sup> street in Byesville: Fax 740-685-2424  
The Monroe County HEAP office is located at 108 East Marietta Street in Woodsfield: Fax 740-472-5257.  
The Noble County HEAP office is located at 615 North Street in Caldwell. Fax 740-732-2389.

The GMN Tri-County CAC is a private, non-profit, community action agency. The agency strives, in cooperating with business, labor, government, and community organizations, to improve the quality of life for low-income residents of Guernsey, Monroe, and Noble Counties. GMN CAC offers programs in Direct Employment, Head Start, Home Energy Assistance, Senior Services, Senior Companions, Weatherization, Information and Referral, and several other programs. GMN CAC is an Equal Opportunity Employer

COMMUNITY ACTION