June 26, 2020

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The Summer Crisis Program assists low-income households with an older household member (60 years or older), or households that can provide physician documentation that cooling assistance is needed for a household member's health. Examples of conditions can include lung disease, Chronic Obstructive Pulmonary Disease, asthma, etc. This year, households that were diagnosed with COVID-19 in 2020, have a disconnect notice, have been shut off, or are trying to establish new service on their electric bill are also eligible for assistance.

Ohioans can visit energyhelp.ohio.gov to start their application prior to their required appointment. This year appointments can be held over the phone at GMN TRI CO CAC, INC. To schedule an appointment call NEW NUMBER: 740-955-8001 or go to https://app.capappointments.com.

Eligible households can receive up to $500 if they are a customer of a regulated utility, or $800 if they are a customer of unregulated utilities such as electric cooperatives and municipal utilities. The assistance is applied to their utility bill, or to purchase an air conditioning unit or fan, or pay for central air conditioning repairs. Ohioans must have a gross income at or below 175% of the federal poverty guidelines to qualify for assistance. For a family of four the annual income must be at or below $45,850.00.

Also new this year, Ohioans enrolled in the Percentage of Income Payment Plan Plus Program (PIPP) who meet the above criteria may be eligible for assistance towards their default PIPP payment, first PIPP payment, central air conditioning repairs, or may receive an air conditioning unit and/or fan.

You will need a minimum of
• Proof of citizenship for each household member
• Proof of income for each adult household member for the previous 30 days or *12 months
• Copies of your most recent utility bills (electric and/or gas or bulk fuel)
• Disability verification (if applicable)
• Disconnect, medical form or household member who is 60 years or older

*Self-employment, seasonal workers, and/or odd jobs will require 12 months of income.
Households with zero-income will need documentation of how the household is meeting expenses/bills. (ex. food assistance, -IUD, monetary gifts or bills directly paid by someone (documented amounts by provider, signature, address and phone number)

PLEASE NOTE: Due to Covid-19, we are not doing face-to-face interviews. Please arrange to drop off documentation in your local office drop box and schedule an appointment. Staff will contact you at the time of your appointment for a phone interview.

The Guernsey County HEAP office is located at 185 S. 2nd Street in Byesville
The Monroe County HEAP office is located at 108 East Marietta Street in Woodfield
The Noble County HEAP office is located at 615 North Street in Caldwell

Fax 740-685-2424
Fax 740-472-5257
Fax 740-732-2389

The GMN Tri-County CAC is a private, non-profit, community action agency. The agency strives, in cooperating with business, labor, government, and community organizations, to improve the quality of life for low-income residents of Guernsey, Monroe, and Noble Counties. GMN CAC offers programs in Direct Employment, Head Start, Home Energy Assistance, Senior Services, Senior Companions, Weatherization, Information and Referral, and several other programs. GMN CAC is an Equal Opportunity Employer.